



Health and Social Care Organisations How can I get involved?

Scottish Parliament

- contribute to the work of committees
- get involved in committee events
- respond to consultations
- join a cross-party group
- take part in an online discussion forum
- attend a debate

Scottish Government

- respond to consultations
- become a member of your condition's national advisory committee or equivalent body

NHS Boards

- complete questionnaires
- be part of a working group
- take part in workshops
- respond to consultations
- through the Managed Clinical Networks (MCNs)

NHS 24

- write to Patient/Customer Relations Manager
- complete a feedback form
- take part in annual review
- Join their Public Partnership Forum

Scottish Ambulance Service

- e-mail comments & suggestions via their website and Care Opinion website www.careopinion.org.uk
- respond to consultations

NHS Health Scotland

- respond to consultations

National Institute for Health and Clinical Excellence (NICE)

- take part in NICE's consultation process
- join the Citizens' Council
- surveys and focus groups

Healthcare Improvement Scotland – umbrella organisation for the six organisations below:

1 Scottish Health Council

- The Scottish Health Council's role is to help improve how the NHS in Scotland involves people in health services. The Scottish Health Council works with NHS staff and communities to improve how patients, carers and the public are involved in health services. There is a national office in Glasgow and a local office in every NHS Board area in Scotland.
- From time to time the Scottish Health Council contacts people to seek their involvement in various pieces of work which it is facilitating either on behalf of the organisation or on behalf of other organisations. Each local office maintains its own contacts database, which you may wish to join, to be kept informed about such opportunities.
- Local offices also have links with other 'communities of interest' such as Public Partnership Forums, Patients' Forums, Patient Participation Groups as well as any local action groups which are active in their areas and seldom heard groups.
- To find contact details for your nearest local office see the Scottish Health Council's website at www.scottishhealthcouncil.org or telephone the national office on 0141 241 6308.

2 Scottish Intercollegiate Guidelines Network (SIGN)

- be a lay representative on the SIGN council
- attend national open meetings

3 Healthcare Environment Inspectorate

4 Scottish Medicines Consortium

- a. Scottish Medicines Consortium Project: The ALLIANCE is working with **The Scottish Medicines Consortium (SMC)** to encourage greater public involvement in its decision making process

5 Scottish Health Technologies Group

6 Scottish Patient Safety Programme

Local Authority/Community Planning Partnerships

- **Citizens Panels/forums**
 - sometimes virtual/some actual meetings
- **Community Councils**
 - become elected member
 - attend meetings
- **Watch out for specific issue consultations**
 - each Community Planning Partnership has a public involvement policy/strategy

The New Framework for Hearing the Citizen Voice within health and social care integration

- The proposed framework will operate at three levels across health and social care: national, local and individual.
- For more information on how to get involved, Google for your local Third Sector interface who will be supporting the public involvement locally.

Managed Clinical Network

- be a patient/carer on the main Steering Group
- attend patient/carer open days
- workshops
- improve patient and carer information
- complete questionnaires on service reviews

Primary Care

- be a lay rep. for your GP practice
- join a GP Forum
- complete questionnaires
- respond to local consultations

Care Opinion

- Tell your story on line
- Get feedback from the local NHS Board

Contact details all on the CHSS website at
www.chss.org.uk/voices_scotland

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